Agenda Item 7



Policy and Scrutiny

Open Report on behalf of Glen Garrod, Director of Adult Social Services

Report to: Adults Scrutiny Committee

Date: 9 December 2015

Subject: Adult Care Local Account 2014/15

Summary:

This item invites the Adults Scrutiny Committee to comment on the attached draft Adult Care Local Account 2014-15 (Appendix A). The document is intended to be public facing and aims to inform local residents of the successes, challenges and priorities within their local Adult Care service.

The Local Account forms part of our approach to measuring our performance and looking at ways of improving our services via the approach of sector led improvement.

Actions Required:

- (1) To comment on the content, structure and layout of the online publication of the Adult Care Local Account 2014-15.
- (2) To agree the production of paper copies of the Adult Care Local Account 2014-15 for distribution to key stakeholders.

1. Background

The Local Account was introduced by the Government to inform local residents of the successes, challenges and priorities within their local Adult Care service.

In Lincolnshire, the Local Account is an important part of our commitment to being transparent with the people of Lincolnshire. It details how Adult Care has performed over the last 12 months and demonstrates how our services are meeting the needs of our customers.

The attached draft Adult Care Local account 2014-15 has been compiled by obtaining relevant information to help inform the people of our achievements during 2014-15.

It is the intention to make the Adult Care Local Account 2014-15 accessible online, via the Lincolnshire County Council website, in addition to the production of paper copies, which will be issued to key stakeholders. This could include our local health partners, the third sector and Council offices.

2. Conclusion

The Adult Care Local Account is a key document via which we can report our performance and achievements to the people of Lincolnshire.

Members are asked to comment on the attached Adult Care Local Account 2014-15, prior to its formal publication.

3. Consultation

a) Policy Proofing Actions Required

Not applicable

4. Appendices

| These are listed below and attached at the back of the report | | |
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| Appendix A | Adult Care Local Account 2014-15 (Draft) | |

5. Background Papers

The following background papers as defined in the Local Government Act 1972 were relied upon in the writing of this report.

| Document title | Where the document can be viewed |
|----------------------|------------------------------------|
| The Care Act 2014 | Legal Services |
| Adult Social Care | Adult Care Performance Team |
| Outcomes framework | |
| 2014-15 | |
| 2014-15 annual Adult | Adult Care Performance Team |
| Social Care survey | |
| 2014-15 bi-annual | Adult Care Performance Team |
| Carers survey | |
| 2014-15 Touchstone | Adults Care Quality Assurance Team |
| surveys | |

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